



Contact

Contact us by:

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P: Active Robots Limited
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Delivery, Post & Packaging

We supply goods in the UK, Europe and Internationally.

To work out the post and packaging of your order, please use our Shopping Cart Shipping Calculator (No Personal Information Required) or please contact us.

Orders are normally dispatched the same working day we receive your order.



Payment

If you are paying by cheque please make cheques payable to:

Active Robots Limited

We only accept wire transfer payments from certain countries overseas for more information please visit our website ordering page:

www.active-robots.com/ordering

Wire Transfer Details

HSBC Bank PLC
 Account: Active Robots Limited
 Account No. 71393219
 IBAN: GB13MIDL40332971393219
 Sort Code: 40-33-29
 Swift: MIDLGB2118A

No minimum order quantity, wire transfer fee £12.00



Refunds & Returns

If you have any query regarding your delivery please contact us within 7 days of receipt. Do not return goods without prior authorisation.



Name/Organisation: _____
 Order No: _____ Order Placed By: _____ Date: _____
 Telephone No: _____ Best Time To Call: _____
 Email address: _____

Please Deliver to:

Attention Of: _____
 Address: _____
 _____ Postcode: _____

Invoice address, if different from delivery address:

Address: _____
 _____ Postcode: _____

DURING SCHOOL HOLIDAYS, PLEASE ADVISE IF YOU ARE OPEN FOR DELIVERY

Code	Description	Qty.	Price

Please add VAT for all purchases within the EU except for books, which are VAT exempt

Post & Pack.	
Subtotal	
VAT 17.5%	
TOTAL	

Thank you for your order!

Credit/Debit Card Details

Cardholder: _____

Payment Method:

- Visa Mastercard Maestro Solo Visa Electron
 Delta American Express

Card Number:

_____|_____|_____|_____|_____|_____|_____|_____|_____|_____|

Valid From: ____/____/____ Exp. Date: ____/____/____ Issue No.: ____ Security No.: ____

Signature _____

